

## CLINICAL POPULATION MANAGEMENT

### PHASE THREE | OPTION 1

#### Improve the accuracy of your population data.

Yes, you *can* implement Clinical Population Management (CPM) with a certain amount of inaccurate or incomplete data – in fact, that’s the inevitable starting point for most every practice. But current, accurate, and robust data are essential for achieving optimally effective CPM.

The steps in Phase Two help immensely in this regard. Working to get *all* your patients in for needed assessments and documenting *all* signal measure scores (and medications, if tracking those) in your registry builds the accuracy and value of your population database.

In addition, make it part of your practice protocol that when new patients come under your care they’re added to your population registry right away. Conversely, if a patient leaves your care immediately remove them from the registry – otherwise their information will continue to be factored into your population data set, skewing the numbers.

#### IF YOU MANUALLY ENROLLED ALL PATIENTS IN YOUR REGISTRY

If in Phase One you were unable to populate your registry by downloading patient billing data and instead manually enrolled patients one at a time, here’s another step you can take to improve the accuracy of your registry data.

- 1) From your population registry, print a list of all patients in a disease module.
- 2) From your billing system, print a list of all patients with that same ICD-9 code.
- 3) Compare the two lists. If a patient is in your billing system but not yet in your population registry, determine the reason for this. Did the patient move away? Is the patient overdue for a visit? Are signal measures getting skipped or going unrecorded on some patients? Answering these questions will enable you to take measures to ensure a more accurate population registry.